

How long is the warranty period for huawei s energy storage products

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What is Huawei warranty service?

Huawei provides customers with a warranty service, which is a maintenance guarantee or quality assurance (QA) service, to ensure product quality within a specified period. If any product quality defects occur during the warranty period, Huawei will provide free services based on the specified service level and scope.

What is the warranty period for a Huawei product?

The warranty period for a Huawei product is 6 months for the removable Battery and Charger, and from the date of activation/purchase of the Product (the "Warranty Period"). Huawei will specify what they will do in the event of a Warranty claim in section 2.3.

Does the warranty apply to any software or equipment owned by Huawei?

The Warranty applies to the Product as originally supplied. It does not apply to any software or other equipment owned by HUAWEI or third parties. Check the end-user license agreement, separate warranty/guarantee statement(s) and/or any exclusions which are provided or intended to apply to such items.

What if a product quality defect occurs during the warranty period?

If any product quality defects occur during the warranty period, Huawei will provide free services based on the specified service level and scope. For more information on warranty service policies for specific products, please refer to the corresponding documents. Historical version (expired)

The table provides warranty descriptions for Huawei Digital Power's products, devices, and solutions in various business scenarios such as Smart PV, energy storage system (ESS), Data ...

Huawei provides warranty starts on the 90th day after the date of the product shipment from Huawei, or the date on which Huawei receives a service request for this product, whichever is ...

For devices that do not connect to the FusionSolar SmartPVMS, you can purchase Huawei's 5-year (10-years for Europe) Preventive Maintenance to obtain the advanced warranty. If the warranty period of ...

The standard warranty period of lithium batteries is one year. Does Huawei offer warranty extension service? Huawei provides the warranty extension service. The customer can ...

4.2.3 Huawei industrial and commercial energy storage systems provide a basic warranty of two years by default. A 5-year advanced warranty can be provided only when they are connected to Huawei ...

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When investing in energy storage solutions, warranty terms directly impact your return on investment. Huawei offers industry-leading warranty coverage for its lithium-ion battery systems, typically ...

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